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Introduction of Telebehavioral Health:

As a client receiving behavioral services through Telebehavioral health technologies, I understand:

Telebehavioral health is the delivery of behavioral health services using interactive technologies (use of audio, video or other electronic communications) between a practitioner and client who are not in the same physical location.

The interactive technologies used in Telebehavioral health incorporate network and software security protocols to protect the confidentiality of client information transmitted via any electronic channel. These protocols include measures to safeguard the data and to aid in protecting against intentional or unintentional corruption.

Software Security Protocols:

Electronic systems used will incorporate network and software security protocol to protect the privacy and security of health information and will include measures to safeguard against the data to ensure its integrity against intentional or unintentional corruption.

Benefits and limitations:

This service is provided by doxy.me or other technology (including but not limited to video, phone, text, apps and email) and may not involve direct face-to-face communication.

Technology Requirements:

I will need access to and familiarity with the appropriate technology in order to participate in the service provided.

Exchange of Information:

During my Telebehavioral health consultation, details of my medical history and personal health information may be discussed with myself or other behavioral care professionals through the use of interactive video, audio or other telecommunications technology.

Local Practitioners:

If a need for direct, in-person services arises, it is my responsibility to contact practitioners in area or my provider for an in-person appointment or my primary care physician if my behavioral practitioner is unavailable. I understand that an opening may not be immediately available in either office.

Self-Termination:

I may decline any Telebehavioral health services at any time without jeopardizing my access to future care, services and benefits.

These services rely on technology, which allows for greater convenience in service delivery. There are risks to transmitting information over technology that include, but are not limited to, breaches of confidentiality, theft of personal information and disruption of services due to technical difficulties.

Laws and standards:

The laws and standards that apply to in-person behavioral health services also apply to Telehealth services. This document does not replace other agreements, contracts or documentation of informed consent.

Confirmation of Agreement:

Printed client name

Signature of client or legal guardian

Date

Laurie Furman, MS, MSW, LCSW

Date